



Business Quality Certification

CERTIFICATE

**BQC CERTIFICATION BODY
CERTIFIES THAT THE COMPANY**

NOUR COMMUNICATIONS CO. LTD.

PO Box 21557, Riyadh 11485, Saudi Arabia

WITH SCOPE OF CERTIFICATION

Turnkey Solutions and System Integration
for the Commercial and Government Sectors
in the fields of Communications, Information
Technology, Security and Fiber Optics, (OSP)
& Power Solutions

**HAS DEVELOPED AND IMPLEMENTS
A QUALITY MANAGEMENT
SYSTEM THAT FULLY MEETS THE
REQUIREMENTS OF**

EN ISO 9001:2015

**AN AUDIT TOOK PLACE
WITH REPORT NUMBER**

3621

CERTIFICATE'S REGISTRATION NUMBER

100CN1610913621

**THIS CERTIFICATE IS VALID FROM
TO**

10/11/2016
10/11/2019

**1st SURVEILLANCE AUDIT UNTIL
2nd SURVEILLANCE AUDIT UNTIL**

10/11/2017
10/11/2018

Under the term of continuous conformity of the certified organization to the above standard and as long as the contractual terms are met and the annual surveillance audits are successfully conducted. If the surveillance audits are not conducted according to the above deadlines, the certification of the organization will be withdrawn and the certificate has to be returned since it remains a property of BQC.

ATHENS, 10/11/2016

CERTIFICATION MANAGER



MS Certification
No. of Certificate 546



BQC is a registered trademark



QUALITY POLICY

Doc Ref: QMS-POL-001

Revision: 2

Revision Date: 01/07/17

It is the policy of Nour Communications to provide services and products that always meet and where possible, exceed our business objectives and customer requirements, based on the following principles:

1. The requirements of our clients are collected effectively to ensure that Nour Communications is capable of achieving customer expectations,
2. The requirements of all interested parties are clearly understood so that our services and products can be delivered in a timely and professional manner,
3. All processes employed by Nour Communications to deliver our products and services are determined, resourced appropriately, documented, monitored and measured to ensure conformance to:
 - a. Customer requirements,
 - b. Business objectives, and
 - c. Any applicable regulations and legislation,
4. All Nour Communications employees are competent for their area of work through academic achievement, training and experience, where appropriate,
5. Effective mechanisms are in place to monitor and measure customer satisfaction so that Nour Communications achieves its commitment to continual Improvement.

To provide for this policy, Nour Communications has established a Quality Management System (QMS) in line with the requirements of the ISO 9001:2015 Standard. The QMS is an integral part of our process management and the organization is dedicated to its continual improvement by:

1. Providing clear focus on priorities by establishing business and quality objectives, which are reviewed periodically through the management review process,
2. Making available the necessary resources to ensure that the QMS remains effective in achieving business and quality objectives, conforming to the requirements of the ISO 9001:2015 Standard,
3. Top management's participation in the monitoring and measurement of the performance of the QMS is focused on acting on opportunities for continual improvement.

Nour Communications has implemented an Internal Audit Program to ensure the on-going suitability and conformity of the QMS is assured. The QMS has the full support of all directors, staff and associates. All staff has the access to the Nour Communications QMS Manual and this policy, and these remain available in Nour Communications server for further reference.

This Policy will be communicated to all persons working under the control of the organization and will be made available to interested parties on request.